October 13, 1953

Mr. Peel:

My comments re 0&M Survey followup: (Seriated with your questions)

- 1. No. Those in O&M know generally, but our customers don't. Regulation corrections needed.
- 2. Yes! and there's proof in the O&M files.
- 3. No. Those outside O&M don't know about it.
- 4. I believe we should avoid pressing for its issuance. Good management is sold by deeds and results, not words.
- 5. No. Believe it should be discontinued.
- 6. Yes. although we need to get the DCI and other higherups to ask for our "advice and assistance".
- 7. Yes.
- 8. Yes we need "leads" for our sales effort.
- 9. That depends on what is in O&M and what else is in the office of the Comptroller. O&M, for that matter, could be put under each Deputy Director.
- 10. Literally speaking, we do nothing but 0&M work. If we take on other significant functions, we should be called Management Staff. The name is not important.

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